

HOT AND COLD WATER BILLING



HOW WATER CONSUMPTION IS CALCULATED:

1. Note that there are two water meters used to measure water consumption for each unit. One for hot water and the other for cold water.
2. Consumption for both meters combined is used to calculate the total cold water value, calculated at the prescribed municipal tariffs. These tariffs are available on our website: <https://topcharge.co.za/tariffs/>
3. Additionally, water measured through the hot water meter is also billed at a rate equal to the cost of electricity used to generate each kilo liter of hot water.
4. Note that the tariff to calculate the cost of hot water is recalculated each quarter to ensure accurate billing is done on hot water costs.
5. Please also note that in addition to water consumption costs, sanitation charges, and a Demand Levy are also billed monthly at the prescribed municipal tariff.

EXAMPLE: For this example, consumption through the cold-water meter was 5 kl and the hot water meter 2 kl.

Cost includes 15% VAT.

WATER UNITS USED	UNITS	RATE	TOTAL
Water Units (0-6 kl)	6	R 26.12	R 156.70
Water Units (7-15 kl)	1	R 43.04	R 43.04

HOT WATER COMPONENT			
Hot Water Units	2	R 92	R 184

SEWER CHARGES LINKED TO WATER UNITS USED	*To be billed by the Managing Agents		
Water Units (0-6 kl)	6	R 30.88	R 185.28
Water Units (7-15 kl)	1	R 24.71	R 24.71

TOTAL BILL			R 593.73
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