

**HOW TO REGISTER & TOP UP:
SMART WALLET**

SMART WALLET METERING

STEP 1

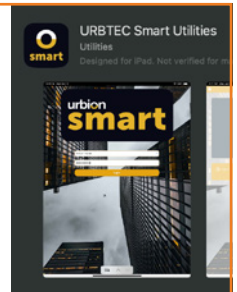
Basic preparation:

1. Ensure your registration document was sent to Top Charge for processing.
2. If so, you should have received a username and password.
3. If not, please contact our office to arrange registration with username and password.

STEP 2

Go to smart application or web portal:

1. Visit your favorite app store and download the **Urbion Smart Application**:
2. Alternatively, go to: <https://topcharge-mobi.urbtec.co.za>
3. Note that both the above options are available, offer the same functionality and are free to access.



STEP 3

Login:

1. When on the login screen, use your Top Charge supplied username and password.
2. This will take you to the home screen where you will have several options





STEP 4

You're logged in!

- Click on the Wallet icon/block, then you will see your consumption graph.

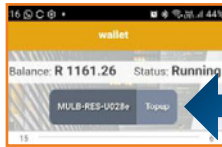
Some of the features available:

- Accessible through mobile App or Web Portal
- Balance Confirmation
- Status Confirmation: Running or Suspended
- Toggle between utilities; i.e electricity, cold water, hot water...
- Recharge Button: PayFast
- Consumption Graphs for kWh, KVA and R-value
- Toggle to view graphs in increments of Daily, Weekly, Monthly or Yearly.



STEP 5

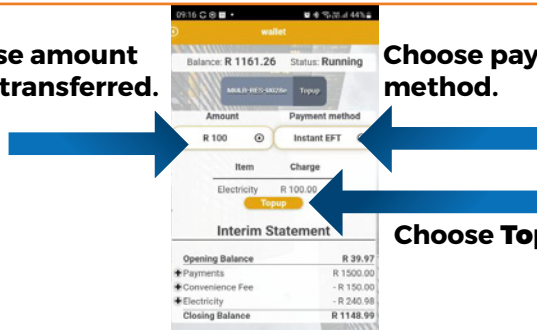
To Topup, click the Topup button:



STEP 6

Choose amount to be transferred.

Choose payment method.



Choose Topup

STEP 7

This last step will divert you to our payment gateway: Pay Fast.

- Follow the easy steps to finalize transaction.

