HOW TO RECHARGE & TOP UP: SMART WALLET

➢ SMART WALLET METERING

Step 1

Basic preparation:

- Ensure your registration documents was sent to Top Charge for processing.
- If so, you should have received a username and password.
- If not, please contact our office to arrange registration with username and password.

Step 2

Go to smart application or web portal:

Urbion Logo

- Visit your favorite app store and download the Urbion smart application:
- Alternatively, go to: https://topcharge.urbtec.co.za/LoginView.aspx
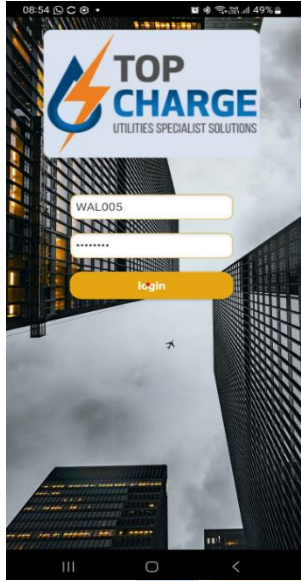- Note that both the above options are available, offer the same functionality and are free to access.

Step 3

Login:

- When on the login screen, use your Top Charge supplied username and password.
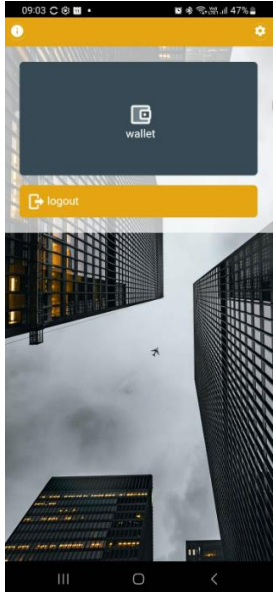- This will take you to the home screen where you will have several options

Step 4

You're logged in!
- ❑ Click on Wallet icon/block, then your will see your consumption graph.

Some of the features available:
- ❑ Accessible through mobile App or Web Portal
- ❑ Balance Confirmation
- ❑ Status Confirmation: Running or Disconnected
- ❑ Toggle between utilities; i.e electricity, cold water, hot water…
- ❑ Recharge/Top Up Button: PayFast
- ❑ Consumption Graphs for kWh, KVA and R-value
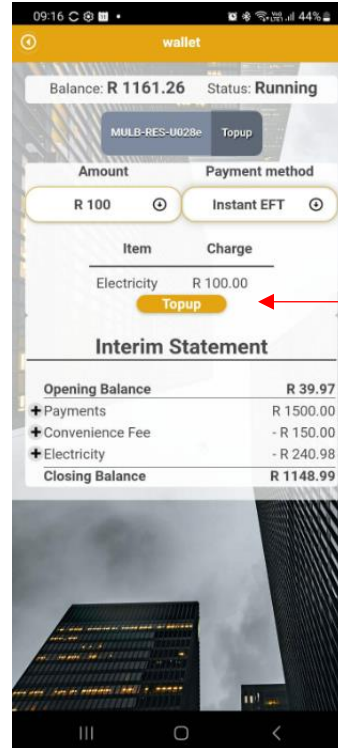- ❑ Toggle to view graphs in increments of Daily, Weekly, Monthly or Yearly.

Step 5

- To Topup, click the Topup button:

Step 6

- Chose amount to be transferred.
- Chose payment method.
- Chose Topup

Step 7

- This last step will divert you to our payment gateway: Pay Fast.
- Follow the easy steps to finalize transaction.